

**WRITTEN QUESTION TO THE MINISTER FOR HOME AFFAIRS
BY DEPUTY G.P. SOUTHERN OF ST. HELIER
ANSWER TO BE TABLED ON TUESDAY 24TH MAY 2016**

Question

What results have emerged so far from the Minister's commitment to examine measures to reduce, cease or outsource services for which she is responsible?

Answer

The Department for Community and Constitutional Affairs (CCA) is engaged actively with the Public Sector Reform Programme to modernise services and deliver efficiencies and savings in the second part of the Medium Term Financial Plan (MTFP 2017-2019) in order to support investment in the Strategic Plan priorities; this includes the use of LEAN techniques, workforce modernisation and service redesign.

The priority is to maintain public safety and front line public services, having regard for the statutory basis for many of the services delivered by the Department. Two senior officers have worked closely with relevant Service Heads to look at the services delivered by the Department in order to identify where efficiencies and savings can be achieved, including if parts of services might be ceased, reduced or delivered more efficiently by others.

As a result of this work there are service redesigns in development for areas of the States of Jersey Police, Jersey Fire and Rescue Service and Jersey Customs and Immigration Service. This service redesign work includes investments in the increased use of mobile technology, new operating models, some investments in premises and closer collaborative working between the services and other agencies..